

# ANNUAL REPORT

**2021-22**





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## **Our Vision**

Creating Opportunities, Transforming Lives



## **Our Mission**

Calcutta Rescue works significantly to enhance the well-being, learning and living standards of the poorest communities in and around Kolkata. It will also provide specialist healthcare assistance for people approaching us from other areas where such services are deficient.

CR will work in areas of high need where there is inadequate provision by government, non-profit or private organisations. It will initiate alliances and work collaboratively with other organisations to ensure delivery of quality services to these communities.



## **Jaydeep Chakraborty** **(CEO)**

*One thing that deeply impresses me is how our organisation resides in the fabric of so many people's lives.*

Dear Friends of Calcutta Rescue,

One thing that deeply impresses me is how our organisation resides in the fabric of so many people's lives. The part we play in helping build a better future for our beneficiaries, their families, and their communities is a source of pride and purpose. But equally satisfying is the deep presence we have in the lives of our dedicated staff, our committed Governing Council and international support group members, our generous donors and our amazing volunteers. All of you makes, Calcutta Rescue (CR) an incredibly collaborative organisation full of camaraderie and a common vision.

And it is precisely this team spirit that saw us through the most difficult year in our history. But I would like to pay tribute to the people we lost. We sadly lost two governing council members. Our dear and beloved Dr. Bobby passed away - after three decades with CR. We were devastated. He was our mentor, our guide, our bigger brother, our Bobby da. He always exuded the warmth and affection for the team, and for CR's patients and students. He was always humble. He was a good listener. He was a great leader.

We also lost Mr. Lionel Elloy. He helped us in so many ways but especially in guiding the renovation of our new education centre. We miss him.

We also lost dedicated staff members – Rita Di, Naresh da, Jebun and Rabeya , as well as an incredible support group member from Germany Burkhad. While dealing with colleagues and loved ones dying, I am sure Dr. Jack's spirit has rarely shone so brightly among CR's staff. Their courage and dedication are second to none. In my 30

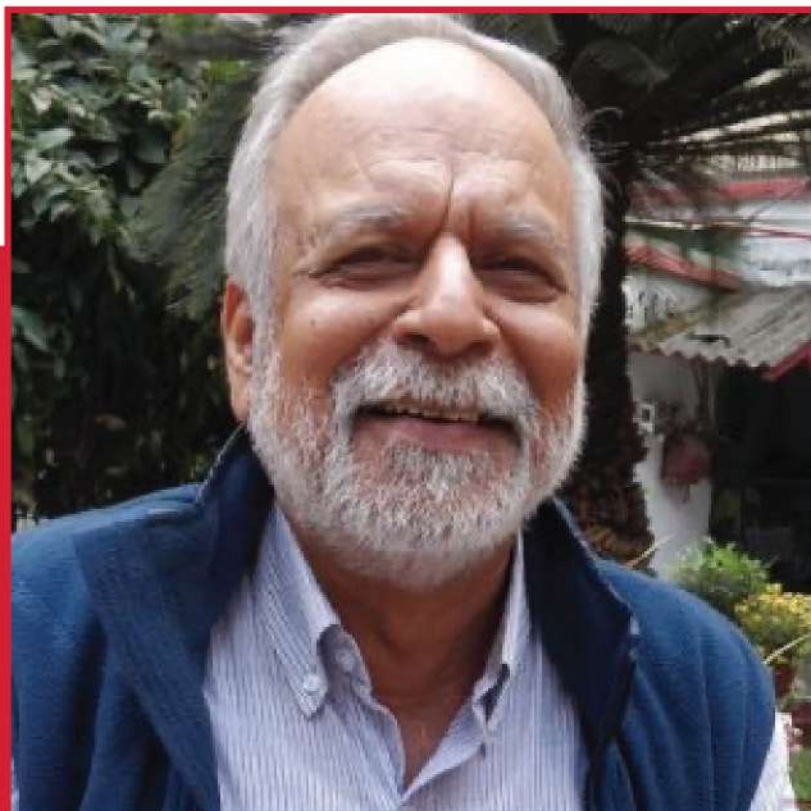
years of working life, I have never been prouder of working with my colleagues than I have in this financial year.

Their incredible work, which was backed by our media and fundraising team, ensured that CR had its best ever domestic fundraising year - sourcing INR 300 lakhs (€ 3,76,069) in India alone - a 71% increase over the previous year. This, coupled with an exceptional fundraise from the UK (COVID Challenge II) and all the support from our Support Groups and Indian CSR funders and individuals, provided Calcutta Rescue with a total income of INR 1,256 lakhs (€ 15,70,885). The Financial Year (FY) ended with an operating surplus of INR 92 lakhs (€ 1,15,031).

CR has well and truly steered its ship back on the path it paved for itself back in 2019, when it articulated its next phase of strategy. We are working on improving the health, education and living standards of many of Kolkata's most deprived communities. We are at the forefront of impact measurement, through our multidimensional poverty index and other forms of data collection. This tells us whether we are fulfilling our fiduciary responsibility of delivering social returns to our donors.

We are absolutely moving in the right direction, and all the while gathering momentum. Everyday, we are reducing deprivations for individuals and the community at large. But of course, there still remains so much to do. We will not rest. And we hope you won't either.

Yours,  
Jaydeep Chakraborty  
CEO, Calcutta Rescue



**Sanjay Sapru**  
(Honorary Secretary)

*None of our work would be possible without our incredible donors, and international Support Groups.*



After several months of normal operations from January to March 2021, FY 2021-22 began badly for the country – and for Calcutta Rescue. We lost many of our near and dear ones.

Some of this was because of the delta wave and its brutal impact, which was rocking the organisation. But the fact that CR had already completed the first vaccination of all its staff and because it had precise COVID protocols from the first wave which were put back into force, it was able to manage the onslaught well. CR again ramped up delivery of medicines to the doorstep of patients, increased tele-consultations, limited its street medicine services, shut down education on wheels reverted to online classes, and ferried staff in CR vehicles, not allowing them to take public transport. Luckily, there were only a few COVID cases among CR's beneficiaries. But CR kept them isolated as much as possible by ensuring doorstep delivery of food, drinking water and sanitising their slum areas.

The wave disappeared as quickly as it arrived and by August 2021, normal life began to resume. Similarly, CR also steered its ship back on course delivering its services across the healthcare, education and its newest vertical and Living Standards. Due to the COVID pandemic, the Living Standards vertical that was launched in the year 2019 was unable to truly take off. In the latter half of FY 2021-22, CR carried out the significant work in this area by installing toilets, handwashing stations and bathing units across four slum areas.

A few other notable achievements, which involved a lot of contributions by our own Governing Council Members include getting our Paathshaala renovation project back on track. The major hurdle here was getting Kolkata Municipal Corporation (KMC) approval, which our Honorary Treasurer, Wing Commander Shomir Choudhuri, ensured with relentless follow-ups. The renovation will be completed in early 2023. Secondly, our Honorary Treasurer also brought in customs duty-free imports of INR 25 lakhs (€ 30,120) worth of medicines from an American medical foundation called DRI - tackling regulatory obstacles at every step. Finally, our GC member, Mr. Samindra Roy, started driving forward the digitisation of the organisation – an overwhelming project.

But perhaps the largest project of all which began in FY 2021-22 and was completed in FY 2022-23 – in May, was the distribution of food rations to address issues of food insecurity. Funded by a couple of large funders, CR facilitated the delivery of 3,900 tonnes of food rations to 75,000 households (3,75,000 people) across 42 slums in Kolkata.

None of our work would be possible without our incredible donors, and our international Support Groups. Thank you very much.

Sanjay Sapru  
Honorary Secretary  
Calcutta Rescue Governing Council

## Journey of Calcutta Rescue

- **1979:** Our Founder, Dr. Jack Preger, arrived in Kolkata and began treating the sick and injured where they lay - under bridges, on railway platforms and near drainage pipes.
- **1979:** Dr. Jack Preger built a dismantlable but functional clinic - on the pavement - on Middleton Row, off busy Park Street.
- **1991:** Dr. Jack Preger formalised his work and founded CR as a registered Society with a large primary healthcare clinic in Tala Park.
- **1991:** Observing the sheer number of street children, CR also began education centres to provide education and nutrition and prospects for a better life.
- **2007:** Dr. Jack set up the first mobile clinic that would visit the slum communities and provide doorstep delivery of healthcare.
- **2015:** Calcutta Rescue opened a neighbourhood primary healthcare clinic on the edge of a large *bustee* in Nimtala.
- **2017:** As CR was expanding its operations, it started a second street medicine ambulance to visit slum areas for providing healthcare.
- **2019:** CR also began to help improve the conditions in slum areas through the provision of sanitation and other basic services such as access to cleaner cooking fuel, safer drinking water, and better housing.
- **2020:** CR started providing holistic services for communities living in slum areas.

**1979 - 1991**

Rescue individuals  
in medical distress

**1991 - 2010**

Healthcare and  
Education to  
individuals

**2017 - Present**

Slum Development  
and Healthcare across  
West Bengal

**2011 - 2016**

Healthcare to  
people in slums and  
villagers and Education  
to individuals





*Dr. Jack Preger*

# Our Strategy

In the year 2021, the Government of India (GoI) issued its first-ever Multidimensional Poverty Index (MPI) Report. This report measures deprivations across all of India's districts in the areas of healthcare, education and living standards. The GoI will use this report as a Policy Tool.

In 2019, CR carried out a multidimensional poverty survey to measure the deprivations in the slum areas of Kolkata. This survey was undertaken to help the organisation better understand the issues being faced by the slum communities. Armed with this data, CR has been working on tailoring its interventions, and allocating resources more efficiently to address the issue of poverty in slum areas.

*The development of the National Multidimensional Poverty Index of India is a comprehensive tool to expedite goal-oriented action to measure multidimensional poverty and steer its systematic eradication.*

**- Dr. Rajiv Kumar**

*(Vice Chairperson, National Institution of Transforming India, Government of India, 2021)*

## Calcutta Rescue - Measuring long term impact (since inception)



**12 lakhs**  
(1.2 Million)

Beneficiaries reached



**INR 14.40 crores**  
(€ 17,52,208)

Value of medicines distributed



**3,000**

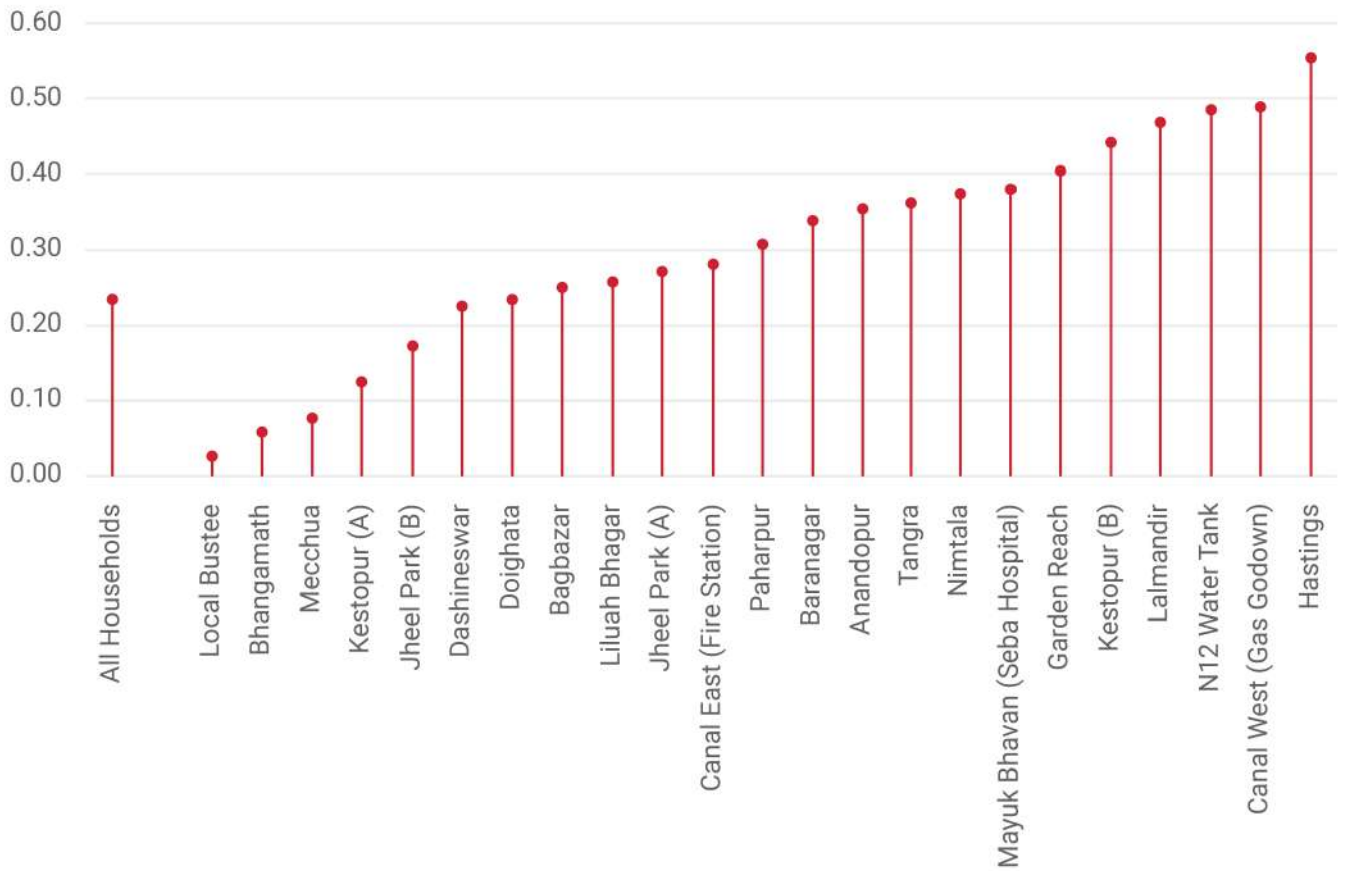
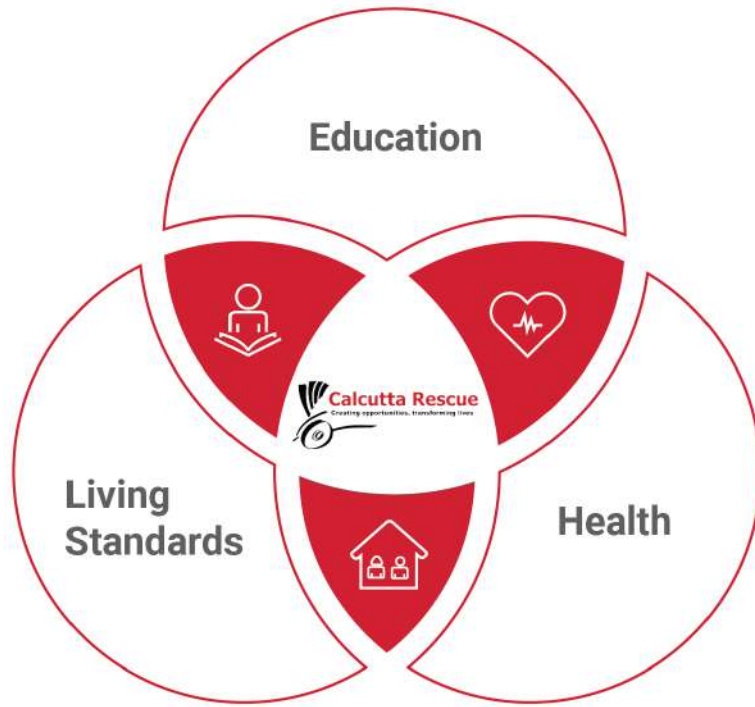
Street and slum children educated



**300**

International volunteers have contributed





Poverty scores of slums in CR's MPI (2019). CR aims to improve the score by working on its core interventions of education, healthcare and living standards





## Programs

Calcutta Rescue is a 40-year-old nonprofit organisation situated in the heart of Kolkata. CR's programmatic interventions are spread over thematic areas that include healthcare, education, living standards, employment generation across Kolkata and parts of rural West Bengal. Due to the impact of COVID-19 pandemic this year, we also focused our interventions on managing the pandemic.

### Managing the COVID Pandemic

At the beginning of the financial year, COVID-19 pandemic was at its worst in Kolkata. CR undertook a number of activities during the year to ease the suffering of communities from marginalised backgrounds.

### Food Insecurity

During the pandemic, communities across Kolkata were grappling to survive under conditions of severe hunger and poverty. To address food insecurity, CR teamed up with a large donor to distribute dry food rations to the needy.

Together, we focused our efforts on 42 slums, where the population is around 3,75,000. We provided around 52 kgs of dry food rations to each family - worth INR 26 crores (€ 31,79,186). The entire operation was spread over six months and 39,000 man hours were invested to complete





# 3,75,000

Individuals reached  
across 42 slums



# 2,487

COVID awareness  
sessions held



# 75,000

Families received  
52 kgs each dry ration

this food distribution activity. CR handled the implementation in two phases. The first phase included registration of slum residents on a mobile app, followed by distribution of coupons to registered families and validation in an app to prevent duplication. The second phase was distribution of kits as per actual registrations.

## Other Covid Care Activities

- 25,000 beneficiaries were sensitised and vaccinated with COVID-19 vaccines and 6,000 residents of slum areas were given these vaccines free of cost.
- 18 of CR's Community Health Workers (CHWs) were trained to work in the field on COVID awareness issues.
- 36 awareness sessions were conducted before the 1st dose.
- Getting COVID vaccinations required online registrations, which the poor struggled due to lack of technology and English language knowledge. So CR facilitated 3,839 Cowin online registrations for these vaccinations.
- CR facilitated administration of vaccines to senior citizens. Overall, 450 residents of slum areas received influenza vaccination.
- CR distributed hygiene kits to 2,000 residents of slum areas.
- CR supported COVID affected families in the slums by supplying cooked food and drinking water at their doorsteps. CR also disinfected and ensured sanitisation of the affected areas.





## Healthcare

CR has three fixed clinics that provide a variety of medical services. Communities from across West Bengal visit these clinics. They travel from remote villages in Sunderbans and as far away as Jharkhand to access our medical services. CR also has two mobile clinics that cover 19 slum areas. These mobile clinics visit each of these slums at least once a week. All our clinics provide treatment and medicine for a variety of diseases including cancer, HIV, Tuberculosis and Leprosy.

### Chitpur Clinic

Chitpur Clinic was solely dedicated to the treatment of patients suffering from leprosy. We diagnose new leprosy cases, treat symptoms, dress wounds and provide lifelong medication.

During the pandemic, the patient visits to this clinic dropped to an average of seven visits per day. This was owing to CR providing medicines to its patients for longer duration to discourage them from travelling during the pandemic. This trend was proving to be unsustainable due to a poor patient - staff ratio. Therefore, CR decided to transfer its 117 leprosy patients to its Nimtala Clinic. The Chitpur Clinic closed its operation on 14th February after 28 years of existence.





# 5,162

Registered Patients  
in the year 2021-22



# 2,997

Registered Patients  
in the year 2020-21



# 17,189

Registered Patients  
in the year 2019-20



# 16,559

Registered Patients  
in the year 2018-19

The decrease in patients over the pandemic is due to the fact that the Street Medicine operations in slums reduced significantly. When it did resume, CR focused on registered patients only, e.g. those

with the disease, young mothers, children and the elderly. It did not serve those with common ailments but redirected them to government facilities.

### Key Stats – Registered patients

CLINIC	FY 21-22	FY 20-21	FY 19-20	FY 18-19	FY 17-18
Talapark	1,702	1,342	1,452	1,968	2,025
Chitpur	117	145	140	150	154
Dots	145	97	132	148	148
HIV	442	422	466	496	484
Disability	120	137	144	153	144
Nimtala	867	291	4,508	4,006	2,570
Street Medicine	1,769	563	10,347	9,638	11,657
<b>TOTAL</b>	<b>5,162</b>	<b>2,997</b>	<b>17,189</b>	<b>16,559</b>	<b>17,182</b>
<b>Percentage of one time patients</b>	<b>21%</b>	<b>11%</b>	<b>80%</b>	<b>80%</b>	<b>80%</b>

## Tala Park Clinic

Our largest clinic is located in North Kolkata. We receive a large footfall of patients not only from Kolkata but from various other regions of West Bengal. This clinic caters to a wide variety of patients including those suffering from HIV, cancer, diabetes, renal disease and asthma. Tala Park clinic provides treatments such as wound dressing, physiotherapy, speech therapy, mother and child care and also conducts education sessions on disability and health issues.

We launched new initiatives that include digitisation of our patient database to keep track of their records. We are also giving special attention to maternal care and babies up to two years of age. We provide iron therapy for early detection of anaemia, malnutrition and stunting as per our 1,000 day program.

## Laying a foundation for a better health

Mustari (name changed) arrived at Tala Park Clinic in January 2022 with her tiny two-month old son Azan (name changed). Just 17, her health had declined markedly after the birth of an under weight Azan. She was unable to afford nutritious food she needed to recover from her child's birth.

Despite her young age, Mustari delivered another child. Her husband barely managed to eke out a living. He earns around INR 200 (€ 2.5) a day by selling incense sticks. With little family support, Mustari had no one else to turn to for help.

She was advised by her neighbour to visit CR's clinic. On examination, we realised she was malnourished. We immediately gave medical and nutritional support for her as well as her children. After six months of active support, Mustari and Azan are now healthy and doing well. Azan, who was born prematurely weighing just 1.3 kilos, has gained weight and now weighs almost 5 kilos.



Mustari



**9,835** Patients visited during the year

*I am so happy I found Calcutta Rescue at the right time. Both me and my baby are out of danger now.*



## Urban Dots

Directly Observed Treatment (also known as DOTS or TB-DOTS) is the name given to the Tuberculosis (TB) control strategy recommended by the World Health Organisation. CR's Urban Dots is a designated clinic that solely treats TB patients by providing medicines and treating the special cases of Multidrug Resistant (MDR) patients on whom general treatments do not work.



**2,564** Attendance



**56** Patients cured this year

## Debottam's journey towards recovery

60-year-old Debottam Bhattacharjee (name changed) used to live in a slum in northern Kolkata with his two sons and wife. His wife and younger son committed suicide a few years ago and the elder son is estranged.

Debottam worked as a rickshaw puller and earned a meagre income. Due to growing age, he was unable to work. He took up to alcohol and smoking and then gradually became sick and malnourished.

When he first came to CR's Clinic, he had a cough and an oral ulcer. We soon diagnosed him with Pulmonary TB. Our DOTS staff has been ensuring his treatment for the last one year now through active supervision and medical care. Today, Debottam's health has improved a lot and he is able to earn a living for himself.



Debottam

*If Calcutta Rescue didn't come and took me for treatment I wouldn't be alive now.*



## Nimtala Clinic

Opened in 2015, Nimtala Clinic is a specialised wound care centre. Besides providing general healthcare facilities, the clinic provides wound care services to patients with fatal wounds. Typically, the patients are factory workers engaged in daily wage earning, rickshaw / van pullers and people engaged in begging. Majority of them are addicted to alcohol, drugs and tobacco and live their lives as vagabonds. The wound clinic section mainly caters to wounds resulting from accidents and severe burns that often lead to infection and poisoning. This year, after the closure of Chitpur clinic, our leprosy patients were transferred to Nimtala clinic for their treatment.



**91+** Registered patients



**117** Chitpur patients

## Reaching the unreachable

When we found Atul Chakraborty (name changed), aged 56 years on the streets of Kolkata, he had wounds infested with maggots. We immediately provided the required medical support and wound dressing for him every alternate day.

Atul used to live with his old mother and sister. But now he lives alone. He lost his work as a Post Office financial agent. Today, he is totally dependent on roadside food and has lost touch with his family.

After three months of continuous dressings, his wounds are completely cured now. He visits the clinic for a general check up and recommends others to our clinic too.



Atul Chakraborty



**43** New wound patients this year



**2,250** Patients visited during the year



**11** Wounds cured

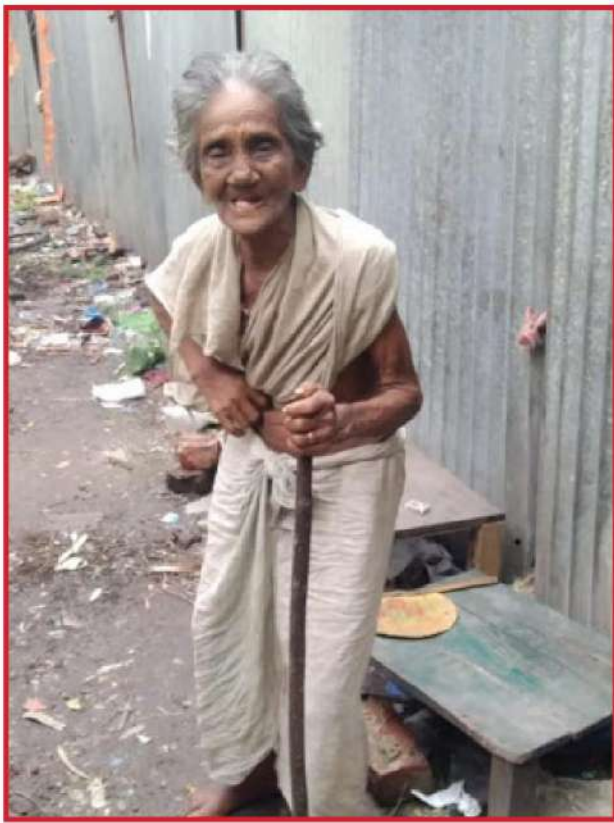
*The Calcutta Rescue team is so helpful. I am cured now - thanks to their support.*



# Street Medicine & Outreach Programme

The two street medicine mobile clinics of CR visit 19 slum communities in Kolkata regularly and provide them with medical care. The Street Medicine Clinic treats patients with cardiac and respiratory problems, diabetes, neurological disorders, renal disease and endocrinology disorders.

During the pandemic, our clinics provided extensive support to the COVID affected families in the slum areas. They provided cooked food and clean drinking water to the patients and their family members during their quarantine period.



Laxmi Naskar



**7,248**

Patients visited during the year

## The second chance of life

90-year-old Laxmi Naskar (named changed) lives in appalling conditions at Anandapur slum area with her only son. He is a neuro patient undergoing treatment at our clinic. When we were notified by the Community Health Worker of Anandapur slum area about Laxmi feeling unwell, we quickly swung into action. As her condition gradually worsened, she was admitted to a hospital, where she tested COVID positive. The CR team provided her all assistance in the form of food, medicine and nutrients. Today, Laxmi has completely recovered from COVID. Due to her old age, CR continues to monitor her health and provides her and her son with regular nutrition.

### Outreach Programme:

We launched an outreach program along with medical interventions in the areas covered by our Street Medicine clinic. The Outreach team that was started in the last quarter of 2021 solely

focuses on sensitisation and community participation. The team’s work is focused on increasing awareness and behavioural change. The idea is to work on prevention of diseases and promotion of healthier lifestyles in the slum areas.

### Outreach team’s arranges sessions on

- General health conditions,
- Communicable disease awareness,
- Contraception knowledge,
- Reproductive health
- New mother and child care knowledge

*Without the support of CR, me and my son would have starved during the pandemic.*



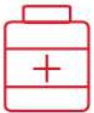
## Pharmacy

Our Pharmacy provides medicine and medical supplies to all the CR's permanent and mobile clinics. The team works closely with the pharmacy assistants based on each of our projects.

The pharmacy staff and volunteers research and source high quality and affordable medicines for our patients. We often receive referrals of patients, who need expensive, long-term drugs for life-threatening diseases. Typically, such drugs are not available at government hospitals.

**During the COVID pandemic, our pharmacy team carried out various activities that included:**

- Ensuring supply of enough oxygen cylinders for emergency use during the COVID pandemic.
- Providing immediate assistance to patients, who have developed breathing problems and pneumonia, with the oxygen concentrators.
- Preparing and supplying of COVID emergency box for Tala Park clinic that contained PPE kits, faceshields, N95 masks, nebulizer, inhaler, medicines, thermal guns etc.
- Stocking of pulse oximeters and PPE kits for emergency use for staff visiting slum areas for health check-ups.



**INR 143 lakhs**

**(€ 1,73,407)**

Worth medicine issued



**INR 45.47 lakhs**

**(€ 55,323)**

Worth vaccine issued











# Education Projects

Calcutta Rescue provides pre-schooling facilities to children of Kolkata living on the streets and slum areas in the age group of four to six years. These children are subsequently admitted into formal government schools in first grade.

Throughout their formal school life, two Calcutta Rescue education centres provide two hours of extra tuition, nutritious meals, medical and dental care, mental health counselling and recreational activities. We also provide career counselling from Class 8 onwards, which aims to establish a future career path of their choosing.

## Our Interventions during the year

### Supportive Learning for Students / Education on Wheels

Education on Wheels started on 7th December 2020. Under this project, we have two specially designed buses with well-equipped classrooms that travel around slum areas of Kolkata. Our teachers cover 12 slum areas to teach children studying in over 300 pre-primary schools. In the last one year, they have spent about 1400+ hours on the wheels. This programme ended on 31st March, 2022. We used a Blended Learning approach - a combination of remote learning using multimedia and face-to-face learning through hands-on activities.





## Social Awareness for Adolescent Girl Students

Calcutta Rescue has been working to reduce the number of child marriages in West Bengal. To address this, we launched a holistic programme for adolescent girls in September 2021. The aim of this program is to sensitise communities about the need to delay marriages of children. We generate awareness among mothers, adolescent girls and the larger community through puppetry, folk songs and street plays. Our volunteers visit slum areas and take help of patachitra singers, street-plays and puppetry to tell stories and communicate key messages. CR conducted 14 intensive sessions totaling 42 hours on sexual hygiene and reproductive health.



# 650

Students trained in three batches



# 326

Sponsored students



# 12

Slum areas covered



# 1,400

Teaching hours



# 300

Students vaccinated



# 230

Kilos of dry ration given to 650 students



# 160

Students covered through education on wheels



## Mental Health Counselling

We conduct mental health counselling sessions and generate awareness about topics such as child marriage, myths on menstruation, puberty related problems etc. We sensitise boys and girls right from their childhood about 'good touch' and 'bad touch', cyber bullying and scams.

We formed a parents' council in December 2021 from various areas to help us understand the community's perspective on issues related to child marriage, vocational training, myths / taboos related to menstruation and menstrual hygiene.



*For representational purpose*

## Saving children from cyber bullying

Sania (name changed) is a happy go lucky girl. She is extremely bright and good at academics, drama and extracurricular activities. In December 2021, she started receiving vulgar messages from one of her relatives. She broke down mentally and sought help from our school counsellor. She feared that nobody would believe her story. Sania identified the red flags of abuse and sought help. We counselled her and her parents and they were able to tackle the issue. Sania wrote her Madhyamik exams and cleared them successfully.

*Thank goodness CR made me aware of cyberbullying beforehand. I'm relieved that my family and I are safe now.*

## Career Counselling

Career counselling is crucial for adolescents to choose a career oriented pathway for their future. CR works actively on providing career counselling to students from Class 8 onwards. Our focus is to guide students towards a career of their aspiration and skill set - irrespective of whether it is an academic-oriented career, sports or fine arts. CR supports the training costs of the students until their training is completed and they are financially established.



Lucky Kumari Sharma

## Not luck but hard work

18-year-old Lucky Kumari Sharma (name changed) lives with her parents and four siblings. Lucky's mother works in a factory and her father is sick and alcoholic. Lucky is a good student but due to certain family issues at home, she often had problems concentrating in her studies. CR vocational trainer and career counsellor suggested her to pursue Commerce stream for higher secondary after knowing her interests. Lucky intends to join the banking sector in future. With CR's guidance, she passed her higher secondary with 88% marks.

Lucky has now taken admission in a college. Along with studies, she has joined two advanced diploma courses in financial accounting and communicative English from a renowned institute. CR is supporting all her fees.

*Thanks to CR, my dreams of becoming financially independent is going to be a reality.*



## Other Activities:

- **Language:** CR students from Class X – XII (including this year's board examinees) are pursuing a Certificate course on Communicative English from a renowned institute.
- **Introduction of instrumental music for the students:** CR has collaborated with a partner organisation to train its young students in instrumental music to create a school band. CR believes music training helps students relieve stress and hone their talent. The instructors are experienced professionals in conducting after school music programmes.
- **New computers for the students in 2022:** We have installed 12 high end computers to teach programming to the students.
- **Capacity building training for the teachers:** CR undertook a two-year long TEACH 2030 teachers training programme for capacity building of its education team. The programme is funded by Helga Todd Teachers' Foundation. The training modules are developed by Commonwealth Education Trust and are focused on the core teaching areas to ensure quality education for all.
- **Our changing agents:** 12 Senior CR students were trained to undertake surveys in slum areas and intervene on behalf of CR on various social issues.
- **Internal evaluations and ASER test:** Annual Status of Education Report (ASER) is an annual survey that aims to provide reliable annual estimates of children's schooling status and basic learning levels for each state and rural district in India.

**In spite of the closure of formal government schools for many months during the pandemic, Calcutta Rescue students performed better than the national average in 2021.**

ASER Test for Primary Classes	Ability to read (English and vernacular)	Ability to do Maths	Ability to read (English and vernacular)	Ability to do Maths	Ability to read (English and vernacular)	Ability to do Maths	Ability to read (English and vernacular)	Ability to do Maths	Ability to read (English and vernacular)
Year	Comparison	Class 1	Class 1	Class 2	Class 2	Class 3	Class 3	Class 4	Class 4
2020	National Average	30%	48%	23%	55%	35%	62%	49%	51%
2021	CR Average	94.2%	88.5%	85.5%	70%	85%	81%	69%	75%

- No. of Madhyamik Candidates passed = 24 out of 24
- No. of Higher Secondary Candidates passed = 16 out of 16
- Other than studies, students made us proud by winning State Kickboxing Championship, 2022 and by participating in Calcutta Football League 2022

# Recognitions & Awards

## NGOs bring Puja cheer among children of pandemic-hit families

Groups provide new clothes, ration to those hit by pandemic

BY JHINUK MAZUMDAR, DEBRAJ MITRA PUBLISHED 19.10.21, 07:51 AM



Clothes being distributed at a centre of Calcutta Rescue. *Telegraph photo*

Several children and their families, who are still struggling financially because of the pandemic, had something to cheer about this Durga Puja.

## Handicraft training for girls from underprivileged families

The initiative aims at making them self-reliant, possibly earn a living and be able to resist discrimination and marriages that they are pushed into by family members

BY JHINUK MAZUMDAR PUBLISHED 19.09.21, 12:12 AM

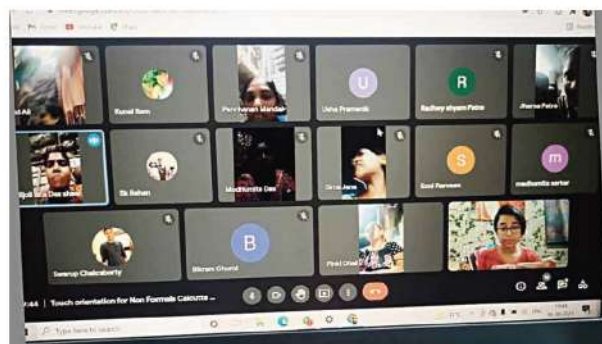


Students being trained for the Durga project at NGO Calcutta Rescue

A group of girls from underprivileged families, many of whom face discrimination at home, are

## NGO counselling for Calcutta slum-dwelling parents

Aim to keep kids in school, bridge gender gap



### EDUCATION

## Equality decoded for Kolkata slum kids

Survey on role of men and women among children

BY JHINUK MAZUMDAR PUBLISHED 06.12.21, 01:17 PM



Children answer questions during the survey by Calcutta Rescue.

A city NGO is conducting a survey among all children from slums it works with to understand

## Certificate of appreciation in A School That Cares category of The Telegraph School Award





## Living Standards

CR felt the need for this vertical after we conducted a large-scale survey in 2019 on the lines of the Multidimensional Poverty Index (MPI). The survey analysed various aspects of poverty in the slum areas we work in. It focused on indicators that include education, health and living standards of communities living in these areas.

Our Living Standards portfolio focuses on improving access to water, proper sanitation, clean cooking fuel, durable housing materials etc. The need to address these critical issues emerged from our MPI survey and field observations of CR staff.

This vertical is also responsible for implementation of CR's Safe Drinking Water program in 12 villages in Malda. This project has been running for the last 15 years to remove arsenic from borewells in the villages. Arsenic contamination in drinking water is a major issue in the region. It leads to several health issues including serious diseases such as cancer, skin lesions, diabetes, and cardiovascular disease.





# 7,000

People reached



# 7

Slums intervention areas



# 54

Toilets constructed

CR's work on Living Standards was significantly impacted during the first quarter of the year due to the second wave of COVID pandemic. But the work resumed in full swing during the remaining part of the year. CR built toilets, covered bathing areas for women and repaired a dysfunctional school situated in one of the slum areas.

Interventions under the Living Standards vertical not only address infrastructural deprivations, but also the sociocultural issues related to female hygiene and dignity. We also focus on sensitising communities living in the slum areas to take ownership and maintain the hygiene of the projects built for them.





## Living Condition Parameters Status

	Water Access	Toilet Access	Housing Materials	Cooking Fuel	Electricity Access	Assets	Living Security
<b>Slum Area</b>	18%	32%	62%	43%	27%	47%	67%
<b>All Households</b>	17%	8%	44%	36%	22%	28%	44%
<b>Dakshineswar</b>	61%	14%	92%	72%	69%	50%	92%
<b>N12 Water Tank</b>	23%	0%	43%	29%	80%	57%	80%
<b>Mayuk Bhavan</b>	14%	0%	72%	55%	21%	62%	79%
<b>Garden Reach</b>	0%	6%	54%	21%	3%	29%	57%
<b>Liluah Bhagar</b>	5%	9%	71%	50%	45%	69%	72%
<b>Nimtala</b>	6%	45%	61%	55%	18%	36%	58%
<b>Canal East</b>	42%	76%	87%	76%	17%	77%	89%
<b>Kestopur (A)</b>	6%	12%	18%	12%	0%	18%	29%
<b>Kestopur (B)</b>	41%	68%	73%	68%	82%	59%	68%
<b>Anandopur</b>	13%	70%	65%	41%	4%	33%	78%
<b>Hastings</b>	37%	89%	94%	89%	83%	74%	91%
<b>Jheel Park (A)</b>	8%	14%	53%	19%	3%	28%	58%
<b>Jheel Park (B)</b>	0%	13%	38%	0%	0%	13%	44%
<b>Doighata</b>	6%	2%	43%	20%	17%	37%	46%
<b>Bagbazar</b>	14%	47%	52%	27%	8%	42%	55%



Public toilet before intervention



Public toilet after intervention



The school building of the slum before the intervention



The school building of the slum after the intervention





## Handicrafts

Calcutta Rescue's handicrafts unit manufactures beautiful handmade products, using recycled materials such as old sarees, newspapers etc. The artisans are former patients, school dropouts and domestic violence survivors, who would otherwise struggle to make a living.

### The Restoration of Livelihoods Projects

The pandemic decimated livelihoods and slashed already abysmally low household incomes. CR decided to use its Handicrafts unit to support families impacted due to the pandemic. We designed a three-month training course on Tailoring and Hand Embroidery for communities living in slum areas.

We have completed three training programs so far. The students have performed exceptionally well throughout the course. Six of them received sewing machines based on their performance and skill sets, so that they can be self-employed in the near future.





# 60

Students trained in three batches



# 11

Sewing machines given



# 100

People to be trained

## Pinky's Trainings Paid Off

Pinky Das was a student of the first batch at our Restoring Livelihoods Project at Belgachhia. Before the COVID lockdown, she worked as a domestic help. She lost her job during the pandemic. Her husband is a goods vehicle helper. His work had completely shut down during the lockdown too. Her three children, including two daughters, who are 13 and 11 years old each, and an 8 year old son are all students in the Calcutta Rescue School.

She was offered our tailoring and embroidery training and was provided a sewing machine. Today, she has started making saree petticoats and sells them at the local market. She also works as domestic help to support her livelihood.



Pinky Das



## Research

CR has formed a multi-disciplinary team of 15 individuals in five countries called the Calcutta Rescue Research Collaborative (CRRC). They meet online to generate relevant, well-researched, accountable research protocols buttressed by rigorous methodology and ethical guidance.

The CRRC generates accountable research protocols strengthened by rigorous methodology and ethical standards, provide guidance to research projects and support with data analysis reporting.

The main purpose of CRCC is to provide a structured, accountable, and multi-disciplinary forum to support the burgeoning research work produced by CR.

### CRRC assists the management team in Calcutta Rescue Kolkata with:

- Data collection
- Providing input for Fundraising and Communication
- Linking volunteers with research projects
- Evidence-based decision making
- Providing input for service improvement for communities
- Monitoring and Evaluation of projects

## Snapshot of the different CR research projects

### Multidimensional Poverty Index

**(MPI) Study:** An MPI Study was conducted to identify the levels of deprivation in Kolkata's slum areas. The result showed a considerable degree of variation in the levels of poverty in the slum areas surveyed by CRCC. Many of the slum areas had limited drinking water facilities, while others lacked proper access to safe sanitation facilities. CR customised their projects to address the issues faced by the communities living in the slum areas.

**Malnutrition Study:** In 2017, the CR Street Medicine team visited Liluah slum for data collection. The data collected by the team revealed that children living in the slums under five years of age were stunted. To determine the level of malnutrition, CR carried out a survey of 150 children. The data showed that nearly 66% of the 150 children were stunted. This formed the basis for our long-term malnutrition study. We developed a comprehensive nutritional intervention programme, with the aim of sustainably reducing stunting. The results demonstrated a significant reduction in stunting among the children.

**COVID Pandemic Study:** In the spring of 2021, CR conducted a research study to understand the impact of COVID-19 pandemic and the subsequent lockdown on the residents of Kolkata's slum areas. Our research revealed that 36% of the children had dropped out of school, 87.6% of the slum residents were food insecure and the majority of the residents were well informed about COVID symptoms and measures to be taken.

**Clean Cooking Fuel Research:** Smoke from the coal and wooden chulha used creates carbon fumes, which significantly impacts the health of families especially women living in the slum areas. To reduce the health hazards, CR has teamed up with an international social enterprise focused on clean cooking, to develop a safer way of cooking. We piloted this project in the Dakshineswar slum area by using a special type of cleaner cooking fuel stove. The initial user feedback was good as the air from the stoves was cleaner air without fumes. The usage of wood was reduced by 31%, while cooking time was 30% faster.



**Gender equality assessment - Gender Equality Programme:** CR's Gender equality survey was conducted in 2021 to assess the gender based discrimination boys inherently learn from the society. About 320 adolescent male students filled in the survey questionnaire as per Gender Equality Measurement Scale (GEM), which helped us understand any gender based stereotypes. The target based interventions were focused on boys and we conducted monthly gender sensitisation sessions for them.

Customised resource materials were created and activities such as dumb charades, picture cards were used by resource persons to sensitise against gender discrimination. Regular parents' interactions and workshops were also conducted with six sessions held in three months between January and March 2022.



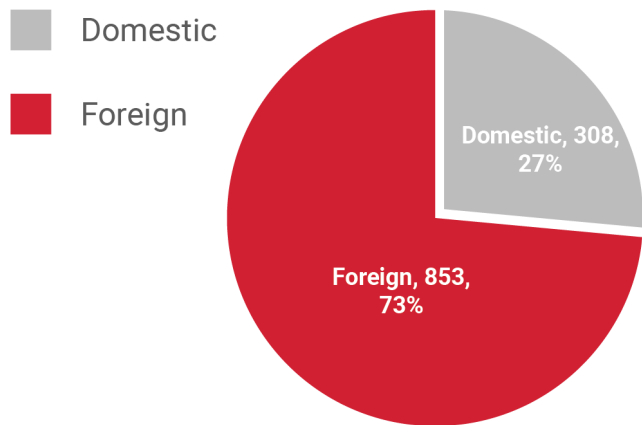


# Fundraising & Media

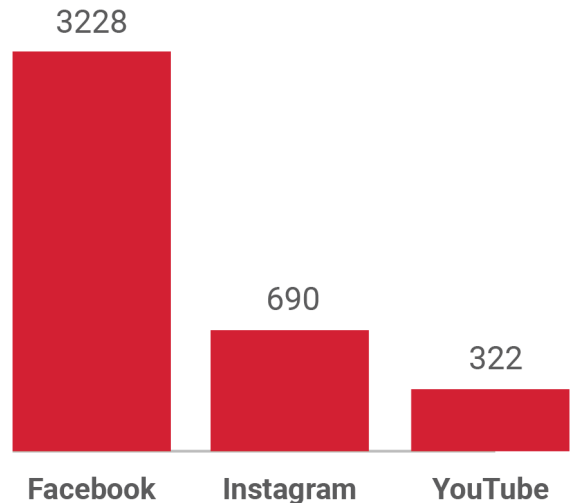
CR Fundraising team and Media works hand in hand to create awareness about the organisation. The idea is to showcase our work in the most impactful way and encourage people to support our work through donations and volunteering. The fundraising and media team proactively works to create a domestic donor and supporter base.

To drive media interest, we are constantly innovating with new content ideas such as information about the projects, documenting success stories from the field, capturing experiences of the staff etc. We aim to inform, educate and also entertain to retain and nurture the audience and potential donor base.

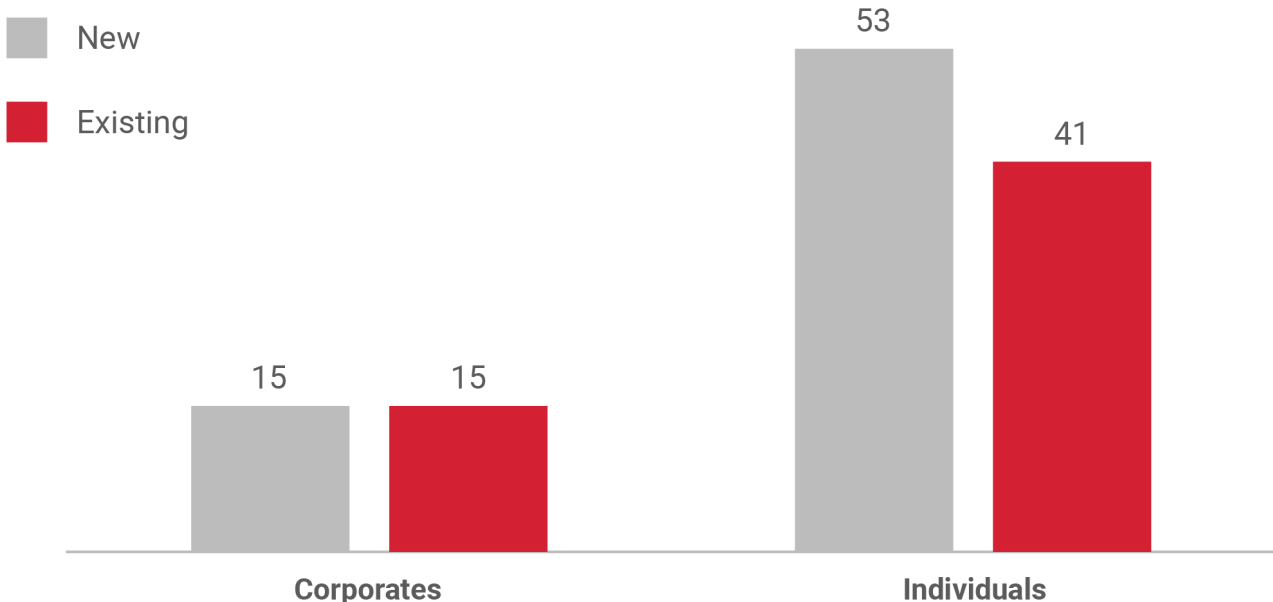
**Domestic and Foreign Fundraising Update -**  
 INR 19 lakhs was sourced locally but credited into foreign account.



**Social Media Followers FY 2021-22**



**Number of new and existing corporate and individual donors since last FY**



## HR & Administration

CR's HR team works on recruiting, onboarding, training, and administering employee benefits.

### School Building

The school building purchased in 2018 was due for renovation. After receiving the relevant approvals in January 2022, post a long process, we started the work at the end of April 2022. The estimated cost for renovation was INR 100 lakhs (€1,22,354). We received a lot of support from overseas Architect Hugh Nettelfield throughout the process. A local donor Paharpur Cooling Towers also committed funding. We have made a provision for the solar power and rainwater harvesting in the building.

### Capacity of Medical Staff

We are focused on improving individual doctors' performance, increasing their knowledge, skills, and professional performance to ensure best care for our beneficiaries. Dr. Alan Schamroth, an experienced senior doctor from the UK & a CR volunteer provides mentoring support to our doctors & pharmacists every year. The learnings from a record number of seminars conducted this year, teachings or presentations have helped to improve their consultations and patient management.

We also conducted a Training of Trainers (TOT) on various health topics by engaging a professional resource person for 22 members of the Street Medicine Clinic Team.

### Quick Response Team (QRT) and COVID Emergency Team (CET)

QRT and CET was formed to help the staff, their families and beneficiaries during COVID medical emergencies. The team quickly responded and worked tirelessly to find hospital beds for COVID patients, oxygen cylinder, ambulance, laboratories, medicine etc. The team also reached out to COVID patients and helped them reach the hospital for treatment.

#### Number of employees (as on March 2022)

Full time staff - 133

Part time staff - 19

Total - 152





# Obituary



We lost Dr. Bobby or Dr. Gazi Mohibor Rahaman, who was chief executive of the NGO for 10 years, and died on 25th June 2021, aged 63 years.



Lionel Elloy, one of our Governing Council members passed away due to COVID at Hope Hospital, Kolkata on Sunday May 16, 2021.



Rabeya Bewa, 63, school helper at our Talapark Education Centre passed away due to health complications on 24th October 2021.



Our "hospital specialist" Rita Das, 55, passed away after a critical brain tumour surgery on August 1, 2021.



Naresh Sarkar, 64, general helper of Calcutta Rescue passed away after suffering from bronchitis and lung disease on July 1, 2021.

# Thank You for your support

## Individual Donors - India

Aditi Ghosh  
Air Marshal Michael McMahon  
Alakananda Nag  
Aloka Chakravartti  
Amitabha Debroy  
Amitava Ghosh  
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Anupriya Chatterjee Sen  
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Soumen Dutta  
Soumitra Bose  
Sourav Bhattacharya  
Subir Dasgupta  
Subrata Ghosal

## Support Groups

Calcutta Espoir France  
Fondation Calcutta Espoir - Switzerland  
Calcutta Rescue Deutschland EV  
Calcutta Rescue Fund-UK  
Calcutta Rescue Ireland  
Calcutta Rescue Netherland  
Calcutta Rescue Norway  
Calcutta Rescue Ontario, Canada  
Calcutta Rescue USA (World Health and Education Network (WHEN))  
Stiftung Calcutta Rescue - Switzerland

## Institutional Donors

ABZ Foundation  
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Indian Schools Alumni and Friends  
Inner Wheel Club of Calcutta South City  
ITC Limited  
Karuna Shechen  
Milaap Social Ventures India Pvt. Ltd.  
Nasscom Foundation  
OFB TECH Pvt Limited (Crypto Relief)  
Omidyar Network India Advisors  
Online Giving  
Paharpur Foundation  
Pricewaterhouse Coopers (PWC)  
PricewaterhouseCoopers SDC  
Solidar India  
Tech Mahindra Foundation  
The Telegraph Education Foundation  
Time and Talent Club  
Trisys Foundation  
The UK Online Giving Foundation  
Vesuvius India Ltd.  
Kinderhilfe Uitikon

*Thanks to all individuals, trust funds and corporates who have donated via Support Groups. You are too numerous to mention!*



# Financials

## Key Financial Highlights

- Total income of INR 125.62 million is a 31% increase over income of 2020-2021 INR 96.4million. It is the highest ever for Calcutta Rescue. The credit goes to the Kolkata Covid Challenge event organised by the UK Support group and Support from all donors International, Indian Corporates and Individuals. Donation in kind in the form of Pulse Oximeters, medicine, and the dry ration was received from Direct Relief, United Way and Give India, Hindustan Unilever and others.
- Local donations and grants at INR 28.6 million as against INR 10.9 million in 2020-2021 was an increase of 162%.
- Investments were up by 9.7% to INR 97.35 million as against INR 88.77 million in 2020-2021. This includes the Staff Benevolent Corpus Fund of INR 25.42 million.
- The financial year ended with an operating surplus of INR 9.19 million as against a surplus of INR 19.3 million in 2020-2021.
- Overall expenses increased by 51% in 2021-2022.
- CR spent INR 19.62 million on Covid expenses.
- Overall General and Specific Funds increased to INR 109.05 million as against INR 98.10 million in 2020-2021.
- Dattson and Company were the appointed Statutory Auditors for 2021-2022 in the Annual General Meeting 2020-2021.

**Figures in € calculated at 1€ =INR 83**

## Financial Summary: 2021-2022

To ensure statutory compliance and reporting to donor agencies, the Annual Accounts have been prepared in accordance with the accounting principles generally accepted in India, including the relevant accounting standards. A summary of the same is presented below. Specific reports are prepared as per the requirements of the donors and funding agencies. All items of income and expenditure have been accounted for on an accrual basis.

## Summarised Income and Expenditure Statement

### BUILDING FUND

The building fund is carried forward for utilization towards thorough repairs and renovation of the building. Approval for the same has been obtained from Kolkata Municipal Corporation (KMC). Renovation work has started.

INCOME	2021-2022			2020-2021		
	INR	€	% of Total	INR	€	% of Total
<b>Donations and Grants</b>		<b>1€=INR 83</b>			<b>1€=INR 83</b>	
Local	2,48,21,214	2,99,051	20%	1,02,37,533	1,23,343	11%
Local -in Kind	38,00,649	45,791	3%	6,66,367	8,029	
International	8,91,49,246	10,74,087	71%	8,00,57,287	9,64,545	83%
International-in Kind	33,73,204	40,641	3%			
<b>Earned/Self-Generated Income</b>		-				
Sale of Handicrafts	79,515	958		70,600	851	
Interest including interest on corpus fund	42,39,133	51,074	3%	54,01,883	65,083	6%
Other Income	1,64,190	1,978		52,257	630	
<b>TOTAL INCOME</b>	<b>12,56,27,151</b>	<b>15,13,580</b>	<b>100%</b>	<b>9,64,85,927</b>	<b>11,62,481</b>	<b>100%</b>
<b>EXPENDITURE</b>		-				
Programme	8,22,37,233	9,90,810	71%	5,78,02,790	6,96,419	75%
Expenses on Covid -19	1,96,22,416	2,36,415	17%	90,74,570	1,09,332	12%
Fund Raising	3,64,660	4,393		36,317	438	
Management Administration	1,42,16,736	1,71,286	12%	1,02,11,802	1,23,034	13%
<b>TOTAL EXPENDITURE</b>	<b>11,64,41,045</b>	<b>14,02,904</b>	<b>100%</b>	<b>7,71,25,479</b>	<b>9,29,223</b>	<b>100%</b>
<b>SURPLUS</b>	<b>91,86,106</b>	<b>1,10,676</b>		<b>1,93,60,448</b>	<b>2,33,258</b>	

Particulars	INR	1€ =INR 83
<b>Opening balance as on 1-4-2021</b>	<b>58,01,086</b>	<b>69,893</b>
<b>Add</b>		
Bank Interest earned during the year	3,13,259	3,774
Less :Payment for Sanction of Building Plan,others	1,00,000	1,205
<b>Unspent balance as on 31-3-2022</b>	<b>60,14,345</b>	<b>72,462</b>



**INVESTMENTS 31-3-2022**

	<b>31.3.2022</b>	<b>31.3.2022</b>	<b>31.3.2021</b>	<b>31.3.2021</b>
	INR	1€ =INR 83	INR	1€ =INR 83
Fixed deposits with Banks & 8% Government Bonds	7,19,29,350	8,66,619	6,43,44,832	7,75,239
Dr Jack's Benevolent Fund -Corpus (including bank interest earned)	2,54,21,531	3,06,284	2,44,30,472	2,94,343
<b>Total</b>	<b>9,73,50,881</b>	<b>11,72,903</b>	<b>8,87,75,304</b>	<b>10,69,582</b>

**PROGRAM WISE EXPENDITURE**

<b>PROGRAM</b>	<b>2021-2022</b>			<b>2020-2021</b>		
	<b>% Of Total</b>	<b>INR</b>	<b>€ 1= INR 83</b>	<b>% Of Total</b>	<b>INR</b>	<b>€ 1= INR 83</b>
HEALTH (Clinics, HIV, Immunisation, COVID vaccination)	41%	4,75,38,680	5,72,755	42%	3,21,96,672	3,87,912
URBAN DOTS	1%	14,70,101	17,712	1%	10,66,915	12,854
STREET MEDICINE, ARSENIC DISABILITY	16%	1,88,20,559	2,26,754	14%	1,11,71,769	1,34,600
EDUCATION	14%	1,60,58,754	1,93,479	23%	1,72,83,064	2,08,230
HANDICRAFTS	3%	38,19,249	46,015	3%	24,61,827	29,661
FUND RAISING, MANAGEMENT & ADMINISTRATION (Office)	13%	14581396	1,75,679	13%	1,02,48,119	1,23,471
MAIN STORE AND PHARMACY	3%	37,47,912	45,156	4%	26,97,112	32,495
LIVING STANDARD-Sanitation construction projects, Others	3%	36,60,712	44,105			
ARPAN DRY RATION DISTRIBUTION PROGRAM	3%	36,50,000	43,976			
AZIM PREMJI PHILANTHROPIC INITIATIVE	3%	30,93,682	37,273			
<b>TOTAL</b>	<b>100%</b>	<b>11,64,41,045</b>	<b>14,02,904</b>	<b>100%</b>	<b>7,71,25,478</b>	<b>9,29,223</b>

**SUMMARISED BALANCE SHEET**

	31.03.2022	31.03.2022	31.03.2021	31.03.2021
	INR	€	INR	€
<b>ASSETS</b>		<b>€1=INR83</b>		<b>€1=INR83</b>
Fixed Assets	3,62,73,827	4,37,034	3,29,64,672	3,97,165
Investment (including Dr Jacks Benevolent Fund -Corpus)	9,73,50,881	11,72,902	8,87,75,304	10,69,582
Inventory	36,58,740	44,081	24,89,312	29,992
Sundry Debtors	3,565	43	8,165	98
Cash & Bank Balances	1,13,63,866	1,36,914	61,04,674	73,550
Advances	22,21,108	26,761	19,19,428	23,126
Other Assets and Deposits	22,17,590	26,718	25,72,416	30,993
<b>Total</b>	<b>15,30,89,577</b>	<b>18,44,453</b>	<b>13,48,33,971</b>	<b>16,24,506</b>
<b>LIABILITIES</b>				
General Fund	7,21,42,818	8,69,191	6,74,83,244	8,13,051
Building Fund	60,14,345	72,462	58,01,086	69,893
Specific Fund	3,69,15,351	4,44,763	3,06,25,687	3,68,984
Dr. Jack's Benevolent Fund - Corpus (including interest)	2,54,21,531	3,06,284	2,44,30,472	2,94,343
Current Liabilities & Provisions	1,25,95,532	1,51,753	64,93,482	78,235
<b>Total</b>	<b>15,30,89,577</b>	<b>18,44,453</b>	<b>13,48,33,971</b>	<b>16,24,506</b>

**UNSPENT BALANCES AS ON 31-3-2022**

<b>Program</b>	<b>INR</b>	<b>€1=INR 83</b>
Boarding School	21,73,494	26,187
Breast Cancer Project	71,819	865
Depreciation Fund	1,32,17,315	1,59,245
Education Program	5,06,406	6,101
Durga Project	2,40,367	2,896
Cloverleaf Project	2,88,986	3,482
Teacher Training Helga Todd	1,79,774	2,166
Infrastructure cost for Handicraft project	10,70,484	12,897
Living Standard	17,41,056	20,977
Pricewaterhouse Coopers SDC P Ltd.	3,10,297	3,739
Azim Premji Philanthropic Initiatives	35,75,152	43,074
Medical Project	4,30,127	5,182
Covid Fund (KCC&Others)	1,29,21,248	1,55,678
Vocational training Urban Kolkata	1,88,826	2,275
<b>Total</b>	<b>3,69,15,351</b>	<b>4,44,764</b>











**Website**      [www.calcuttarescue.org](http://www.calcuttarescue.org)

**Registered  
Address**      20 Iswar Mill Lane,  
Kolkata, 700006

**Email**            [info@calcuttarescue.org](mailto:info@calcuttarescue.org)

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